



# **National Finance Center Customer Notification**

**Date of Notification: June 15, 2011**

**Subject: Monthly Operating System Maintenance for *EmpowHR***

**Database/Customer(s) Affected: *EmpowHR***

**Dear Customer:**

The monthly Operating System (OS) maintenance will begin at 5 a.m. CST this Saturday, June 18, 2011, for all servers located at George Washington Carver Center. The servers will be unavailable until approximately 1 a.m. CST, Sunday, June 19, 2011. This will affect the development, Test, QA, UAT and Training environments. Please plan any weekend activity accordingly.

The OS maintenance for the Production servers in Kansas City will start at 6 p.m. CST Saturday, June 18, 2011, and be completed by Sunday, June 19, 2011, at 10 a.m. CST.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at **Customer.Support@nfc.usda.gov**.

DRA/M5-11-112

---

## **"Tip of the Week"**

NFC Publications include system procedure manuals and bulletins, as well as related materials including brochures, quick reference guides, presentations, etc.